

Conditions of Entry to the Grounds – Aviva Centre, 2021 National Bank Open presented by Rogers

Entry to the Grounds of Aviva Centre requires a valid ticket, or authorized credential by or on behalf of the 2021 National Bank Open presented by Rogers, which must be retained at all times and implies acceptance of the following conditions which have been established for the safety and enjoyment of all our visitors and may be amended at Tennis Canada's discretion:

Security

The 2021 National Bank Open presented by Rogers reserves the right to limit items which may be brought into the Grounds of Aviva Centre. To access the Grounds, you must pass through security screening involving metal detection and visual inspections, which are designed to prevent prohibited items from entering Aviva Centre. Any bag, container or package will be checked prior to entering the grounds. All persons entering the Grounds will be subject to search. Please leave unnecessary items at home or in your vehicle.

Here are a few tips to help the security screening process go more quickly:

- Co-operate with staff at all times and follow their directions;
- Be prepared to empty your pockets and remove metallic items from your persons;
- Be prepared to have your bag inspected;
- You will be asked to pass through a magnetometer (walk through metal detector). Let the security staff know if, for medical reasons, you are not comfortable doing this.

Prohibited Items

The following items are not permitted inside the Grounds and are subject to confiscation:

- Glass Bottles or Containers
- Alcohol
- Weapons
- Bicycles
- Rollerblades
- Skateboards
- Scooters
- Animals (unless a service animal)
- Noisemaking Devices
- Laser Pointers
- Selfie Sticks
- Flag Poles
- Tennis Racquets
- Drones
- Monopods
- Tripods
- Self-balancing devices
- Video Cameras or other Recording Devices
- Unauthorized Advertising or Promotional Material

- Any other objects deemed unsatisfactory by the management of 2021 National Bank Open presented by Rogers are strictly prohibited on the Grounds.

Allowed Items:

- Metal or Plastic Bottles
- Sunscreen in any container or form
- Food and water as long as it abides by the above prohibited items list
- Small Personal Coolers
- Umbrellas
- Laptops, tablets and other handheld electronic devices are allowed on site, however their use within the confines (spectator area) of the tournament match courts is prohibited.
- Cameras are allowed on site as long as the following two rules are followed:
 - No flash photography is allowed while play is in session.
 - The usage of the camera does not interfere with any other guest's enjoyment of the tennis.

Tennis Etiquette

There are some simple rules that apply to all spectators that differentiate Tennis from that of the other major sports. If seated at any court, please remain in your seat until the end of play and only leave your seat during a player changeover. In addition, please refrain from making noise during play. If prompted, please co-operate with any staff and follow their directions.

Data Collection

No ticket holder or spectator may: (a) continually collect, disseminate, transmit, publish or release from the grounds of the Tournament any match scores or related statistical data during match play (from the commencement of a match through its conclusion for any commercial, betting or gambling purpose); and (b) film, photograph, broadcast, stream, publish, transmit and/or otherwise offer to the public (or assist any third party in offering to the public), on a live or on a delayed basis, in whole or in part, and whether on a free basis or subject to payment, any sound recording, photograph, video footage, motion picture, film and/or other audio-visual content captured by any means whatsoever inside the Tournament site (except as is allowed in the Tournament Accreditation Policy). The continual use of laptop computers or other handheld electronic devices within the confines (spectator area) of the tournament match courts is prohibited. The exception to this provision is properly credentialed media, tournament vendors and tournament staff when used in the performance of their duties.

Restricted Actions

The following actions are restricted on the Grounds and are subject to ejection:

- Ambush marketing of any kind including unauthorized commercial or promotional activities; attempting to distribute leaflets, pamphlets, non-approved publications, wearable items or premium giveaways; attempting to create an unauthorized brand affinity or presence; and unauthorized selling or possessing items with intent to sell.
- Smoking (including cigarettes, e-cigarettes, hookahs, marijuana and chewing tobacco)

- Disruptive or dangerous behavior that disturbs spectators, including public drunkenness, fighting, gambling, spitting and threatening behavior exhibited toward any games spectators, workforce or participants.
- Use of unauthorized radio frequency devices that have not been previously registered and coordinated for use at that venue with Industry Canada.

The 2021 National Bank Open presented by Rogers reserves the right for its authorized employees, agents, contractors, and police officers to remove from the grounds any person who contravenes the above “Conditions of Entry to the Grounds” and any person whose presence and/or behavior in the grounds could reasonably be construed as dangerous, a nuisance, or annoyance to any other person in the grounds without compensation. As of January 2021.