



AUGUST 7-15, 2021 ————— TORONTO

INCLEMENT WEATHER POLICY

The following policy applies to individual session tickets purchased directly through Tennis Canada, Ticketmaster or TM resale.

Please note that the following tickets are exempt from this policy and are not eligible for credit or exchange:

- a) All Series tickets including Premium Series, Champions Club, Courtside seats (as Subscribers of record have access to all Centre Court matches through tournament completion);
- b) Chairperson's Lounge tickets;
- c) All tickets issued as Complimentary;
- d) All tickets purchased through any auction, resale or secondary outlet;

Patrons are advised that the schedule of play as well as session dates, number of matches, and starting times are subject to change for all sessions. Tickets are not eligible for credit or exchange due to one or more changes in the schedule of play.

TICKET EXCHANGE POLICY

If one match is completed or 90 minutes of play has taken place on Centre Court in any one session, that session is considered complete and therefore no exchanges, credits or refunds will be issued.

In the event that less than one match or less than 90 minutes of play is completed on Centre Court due to weather or other acts beyond our control, any tickets not listed in the exemption list above may be exchanged for a session on the following day or the ticket value of paid tickets (less processing and delivery fees) may be used as a credit towards a future session of tennis of the same year's event.

In the event that a session is rescheduled for another date, tickets may be honoured for the rescheduling of that session.

PRIVATE SUITES:

Despite the rain, all Private Suites will remain open. A portion of paid Private Suites will be credited to the original purchaser for the following year's event. Each purchaser will be contacted following the event.

All exchanges are subject to availability.

THERE ARE NO REFUNDS. ALL SALES ARE FINAL.

QUESTIONS : tickets@tenniscanada.com / 1-877-283-6647

Please refer to www.nationalbankopen.com for information regarding rain delays, cancellations, rescheduling and the most up-to-date policy.

READ OUR [CONDITIONS OF ENTRY](#)